



PLOUVIER / INTERTRANS response to the COVID-19 pandemic

As a barge operator and shipping company Plouvier Transport NV, Intertrans Tankschiffahrt AG is fully committed to the safety and well-being of our associates, suppliers, crew and office staff. We are proud on the services we continue to provide and which are essential for our customers and the community in general during the evolving coronavirus (COVID-19) pandemic.

Though we are working differently than usual we are no less dedicated in serving our customers, protecting our crew and staff and maintaining our no incident policy. We continue to take active safety measures while working and ensure business continuity. We all want to be a part in overcoming the challenges affecting our industry and others globally today

We've implemented COVID-19 measures across the fleet and offices

- **Remote work** - We enabled office staff to work remotely as much as possible. Virtual collaboration, interaction and meetings are encouraged
- **Infection control** - All employees have been requested to continuously practice the social distancing regulations, wash hand frequently and thoroughly and stay home if they feel sick. Office has hand disinfectant available and extra soap, handkerchiefs and cleaning/disinfectants can be ordered to be delivered on board
- **Service provider interaction** - It has been granted to captains to refuse access to the wheelhouse to visitors, loading masters or inspectors. Respect for social distance demanded to all contractors. Office visitors obliged to wash hand with disinfectant. Request made to terminals to use mailing to receive and complete documents.
- **Travel** - Documents for all staff (office and on board) available to travel if required. This makes it possible for crew to board or go home and for QHSE to visit barges if needed. All requested to only travel if no other possibility at hand.
- **Visitors** - All office visits have been postponed. On board visits are also brought to the absolute minimum. If boarding can be delayed this is reviewed by QHS, technicians/Technical and vetting departments. In order to protect crew, technicians and inspectors this is avoided if possible.
- **Handling protocols** - All information shared with staff and crew by using a cloud accessible for all. Guidelines are shared and information on how to work available. Virus protection, Hygiene, keep on using your PPE's all part of these protocols.

Business continuity

Our customers rely on us to transport and deliver essential products during these uncertain times. We are taking the necessary steps in order to minimize disruption and provide appropriate updates.

Steering committee is at all times in contact with different resources and is assessing the situation daily. Actions are adjusted wherever needed to comply and work safe. We are actively engaged with customers and class office to understand and monitor the needs on board and a shore. Critical equipment is under close follow up of the technical department to ensure no deficiencies occur. Decisions made by governments, countries and other companies that might impact our business are under follow up by HR.

All our teams are working diligently to adapt to these new measures in an effort to mitigate any adverse impact they may have on our service. If such disruptions occur we believe our business continuity plans will be effective.

At all times we remain committed to the safety and wellbeing of all our employees

Logistics

Plouvier / Intertrans attempts to minimize shipment disruptions for our customers. In some cases we are expecting some delays due to border controls or other flow constrains. We are communicating with all our customers and ambassadors to bring these delays to a minimum

Commitment

Mission in providing a safe work environment for staff office and crew is more meaningful now than ever before. Plouvier / Intertrans stays committed in the effort in doing utmost in have all required steps implemented in the working procedures

Contact

The COVID-19 pandemic is both global and evolving. We are working diligently to adapt to new developments and to share updates with clients and on board staff

For any logistical questions or updates our planning in Birsfelden and Antwerp can be contacted at all times. We kindly ask to keep us updated of any changes at the loading and discharge facility's or harbor's and canals that might impact our working capability.

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